

PLEASE READ CAREFULLY!!

Refund Policy:

Full refunds to be given only with presentation of Doctor's Note for drop out due to illness or injury.

Refunds will not be given for missed classes due to personal family schedules.

All known cancellations prior to session startup have already been taken into account in your fees.

Approved refunds (with the exception of medical) will not include the annual Skate Canada membership fee (\$32.65) and will be prorated taking into account all classes attended to date. In addition, all non medical refunds will have a \$25.00 administration fee applied.

If moving out of Noralta district, written request for refund must be submitted to the Club Manager. Refund will be *prorated* taking into account all classes attended to date and will not include the annual Skate Canada membership fee (\$32.65).

For Preschool skaters who find they are not quite ready to stay on the ice, a refund will be given for remaining classes less the Skate Canada membership fee in order to try Preschool again at a later time.

Please note that Noralta no longer issues Credit Notes/Slips. All required refunds will be issued via a *cheque* to the person listed as the main contact on your family profile. Cheques will be mailed to the home address stated in the family profile.